

# Customware Pricing

One package. One price. A full CPQ build.

Customware pricing is task-based. A **task** is a unit of AI work the platform uses to configure, price, automate, and build out your system — the same currency whether the agents are drafting a quote, modeling a workflow, or shipping a piece of your CPQ build.

## Year 1 - CPQ Build Foundation — \$90,000

750 tasks · year one

Everything you need to build a complete CPQ system in your first year — onboarding, training, dedicated support, and the full task volume to ship it.

### *What's included*

- Full first-year CPQ build
- Dedicated support throughout the build
- Complete onboarding: service, support, training & engagement
- Up to 3 hours/week of dedicated training sessions
- Email support
- Calls with your team for the first 3 months
- Unlimited users
- Support for integrations into existing to-and-from systems
- Enough task volume to fully build out a CPQ system

### *How the \$90,000 breaks down*

<b>First 250 tasks</b>	<b>\$50,000</b>	Includes full onboarding: service, support, training & engagement.
<b>Next 250 tasks</b>	<b>\$25,000</b>	Continued build velocity as your CPQ implementation takes shape.
<b>Next 250 tasks</b>	<b>\$15,000</b>	Volume-discounted rate as your team takes the reins.
<b>Total · 750 tasks</b>	<b>\$90,000</b>	

Need more volume? Additional tasks in year 1 or year 2 are **\$10,000 per 250 tasks**.

## Year 2 · Renewal — \$50,000

Includes 250 tasks · SLA: up to 40 hours per year

Keep your Customware system running, supported, and growing into year two.

### *What's included*

- Ongoing support
- Training
- Onboarding for new admins at any point during the year
- Support for issues encountered while building
- Support for building new AI agentic workflows
- Learning sessions for your team
- Unlimited users

All services above are delivered under a single Service Level Agreement capped at up to 40 hours per year.

Ready to build your CPQ system? Visit [customware.ai/pricing](https://customware.ai/pricing) to get in touch.